FITTING FEE \$	
Does not cover solutions or supply	
of contact lenses. It is a separate	
fee from the examination.	

# BUREAU VALLEY VISIONCARE CONTACT LENS SERVICE PROGRAM

The most important aspect of your contact lens experience isn't the lens you buy, but the care you receive.

Contact lenses are a unique type of visual correction that requires more care and attention than eyeglasses. We anticipate that you will involve yourself in your care to ensure the continued health of your eyes. The physiological effect of the contact lens on the eye must be evaluated to determine if contact lens wear is safe for you. Most damage associated with contact lenses is SILENT, with NO symptoms. Regularly scheduled follow up care is very important, even if you do not notice any difficulties.

NOTE: All patients are expected to have a current pair of glasses prior to beginning contact lens wear. This is important because you may not always be able to wear your contacts due to loss, damage or eye health issues.

## CONTACT LENSES ARE A MEDICAL DEVICE

Currently, state and federal law and rulings by the Federal Trade Commission regard a lens that rests on the eye to be considered a MEDICAL device that needs to be supervised by doctors.

\*All contact lens patients will be asked to return annually for their eye health examinations. All contact lens prescriptions are considered EXPIRED one year following dispensing of lenses

We are able to release a contact lens prescription to you only <u>AFTER</u> the recommended fitting and <u>ALL</u> follow up visits are completed and current. This is to protect your long-term eye health and vision.

### CONTACT LENS FITTING SERVICE

The first step in obtaining contact lenses is to determine which lens type and which specific lens will best suit your individual needs.

The fitting is not part of the comprehensive exam and is not included in the exam fee.

This fitting may require a separate visit, depending on the availability of the diagnostic lenses.

This visit is the most important part of your contact lens experience, for it is the foundation upon which all else is based.

- 1. Selecting the best lenses for your individual needs
- 2. Fitting and use of diagnostic lenses to determine optimum fit, comfort and vision
- 3. Insertion and removal training to ensure proper handling and care of lenses
- 4. Lens care kit containing sample solutions and case
- 5. All of the follow up care that is necessary during the first (3) months of wear
- 6. Refitting of lenses if changes occur during the first (3) months of wear

The fitting period begins the first time contacts are placed on your eye

### **FOLLOW UP HEALTH VISITS**

You will be asked to return regularly to ensure the continued health of your eyes. Follow up care is included in your fitting fee.

Any follow up appointment <u>after</u> 3 months will be charged on a per visit basis

The typical follow up schedule includes visits at (1) week, 2-3 weeks, (1) month and (3) months. This schedule may be modified to meet your individual needs as recommended by the doctor.

#### REFUND POLICY

We hope that your experience with contact lenses is a positive one.

If for any reason you or the doctor decides that you should discontinue wearing contact lenses, you will have <u>90 days</u> from the first dispensing visit to obtain a refund on unopened boxes. Lenses must be purchased from our office to be eligible for a refund. If your prescription changes before your next examination, we will gladly exchange, box for box to your updated prescription. All boxes must be unopened, unmarked and must not be expired. This is valid from last exam date to current exam date.

Services and discounts are NON REFUNDABLE

I hereby acknowledge receipt of this (	Contact Lens Service Agreement and agree to abide by its terms
Signature	Date

\*\*\*\*ANY CARE OR FOLLOW UP AFTER 3 MONTHS WILL BE CHARGED ON A PER VISIT BASIS\*\*\*\*

Visit charge will be determined at the time of service

If you have any questions about this program, please ask one of our staff

Thank you for choosing our office for your contact lens needs